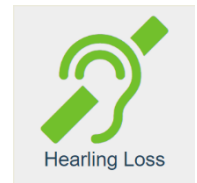




## Arizona Resources for Persons who are Deaf or Hard of Hearing



### Community Organizations and Government Resources

1. **ACDHH: Arizona Commission for the Deaf and Hard of Hearing:** services and interpreter info – call 602-542-3323 (V) 480-559-9441 (VP) [www.acdhh.org](http://www.acdhh.org)
2. **Valley Center of the Deaf (VCD) (Phoenix):** services, interpreter information and more – call 602-267-1921 (V) 623-208-4349 (VP) 602-267-9122 (TTY) [www.vcdaz.org](http://www.vcdaz.org)
3. **Community Outreach Program for the Deaf (COPD) (Tucson):** services and interpreters – call 520-792-1906 [www.copdaz.org](http://www.copdaz.org)
4. **Arizona School for the Deaf and Blind:** call 520-770-3731 <https://asdb.az.gov>
5. **Phoenix Day School for the Deaf:** call 602-771-5400 (V) 602-845-8411 (VP) [asdb.az.gov/pdsd](https://asdb.az.gov/pdsd)
6. **Arizona Rehabilitation Services Administration** - see below <https://des.az.gov/vr>

### AT-DHH: Assistive Technology Vendors and Resources in Arizona

#### Assistive Technology

1. **Arizona Telecommunications Equipment Distribution Program (AzTEDP)** call 602-542-3365 (V), 602-761-9541 (VP) or 1-866-223-3412 (V) <https://www.acdhh.org/telecommunications/aztedp/program-information>
2. **Arizona Technology Access Program (AzTAP):** also provide training on use of AT - call 602-728-9534 <https://aztap.org/>
3. **Otojoy:** loop systems – call 855-7-OTOJOY or 480-526-5381 <https://www.otojoy.com/>
4. **Arizona Relay Service (711):** relay services for TTY and more – call 866-259-1768 (V) 1-800-347-1695 (TTY) [www.azrelay.org](http://www.azrelay.org)
5. **Relay Conference Captioning (RCC):** Participate in video and audio conference calls with captioned text - [www.arizonarcc.com](http://www.arizonarcc.com)

#### General Services

6. **AZ Center for the Blind and Visually Impaired:** call 602-273-7411 [www.acbvi.org](http://www.acbvi.org)
7. **Audio Logic Consultants:** AT services for the hard of hearing by Dr. Ingrid McBride, audiologist - call 602-578-9541
8. **Living Well with Hearing Loss:** Arizona State University (Phoenix) and University of Arizona (Tucson) - see below

### Arizona Commissions and Advocacy Groups DHH

1. **ACDHH: Arizona Commission for the Deaf and Hard of Hearing:** services, interpreter listings and information call 602-542-3323 (V) 480-559-9441 (VP) [www.acdhh.org](http://www.acdhh.org)
2. **ALOHA: Adult Loss of Hearing Association:** call 520-795-9887(V) [www.alohaaz.org](http://www.alohaaz.org)
3. **HAAA: Hearing Loss Association:** multiple Arizona chapters: <https://www.hearingloss.org>

[www.atarizona.com](http://www.atarizona.com)

# **Living WELL with Hearing Loss**

## **Audiological Rehabilitation Group for those with Hearing Loss and their Loved Ones**

**Adults with any degree of hearing loss are eligible to participate for free!**

Did you know that hearing loss is the third most common chronic health problem in the US today, affecting 10% of the general population and over 35% of people over the age of 65 years? More than 28 million people experience some degree of frustration or embarrassment caused by hearing loss every day.

**Living WELL with Hearing Loss: Audiological Rehabilitation Group for those with Hearing Loss and their Loved Ones**

**Call or submit online form for the next class  
7 sessions held every Wednesday  
1-3 pm  
ASU Speech & Hearing Clinic  
(480)965-0076**



**Registration is required and space is limited!**

**For more information and to register, call the ASU Speech & Hearing Clinic at (480) 965-2373.**

Taught by professors and doctoral students in the Department of Speech & Hearing Science, the Living WELL with Hearing Loss program is for anyone who has questions or concerns about hearing or communication. Adults with any degree of hearing loss, whether or not a hearing aid or cochlear implant is used, are eligible to participate. As hearing loss is a family affair, spouses and significant others are also encouraged to attend.



# THE UNIVERSITY OF ARIZONA

Speech, Language, and Hearing Sciences



## Living Well with Hearing Loss Groups

<http://slhs.arizona.edu>  
<http://lwhl.arizona.edu/>

### **Class Description:**

Even the most advanced technologies available in today's hearing aids cannot always compensate completely for a hearing loss. These educational and support groups provide an excellent opportunity to gain information and to interact with others who are experiencing similar issues.

### **Topics:**

- Understanding hearing and hearing loss
- Interpreting the results of your hearing test (Be sure to bring along your own audiogram)
- Hearing aids and other devices
- Strategies for coping with difficult listening situations
- Principles of speech reading
- Special topics suggested by the group

An accompanying person (spouse, partner, family member) is encouraged to attend classes also.

### **Scheduling:**

**Contact the UArizona Hearing Clinic to join the waitlist for our next online Living Well with Hearing Loss groups!**

**520-621-7070**

**SIGN UP NOW, GROUP SIZE IS LIMITED**

The University of Arizona Hearing Clinic is a full-service clinic offering both diagnostic and rehabilitative audiological services for adults and children.

Sponsored in part by the "James S. and Dyan Pignatelli/Unisource Clinical Program for Audiologic Rehabilitation in Adults"

## ACDHH supports a comprehensive on-line Resource Directory!

### The Resource Directory sorts by the following:

1. Select a Service:
  - **Interpreter**
  - **Hard of Hearing** or
  - **Deaf**
2. Choose a Category:  
Select from many categories...
3. Choose City then...
4. Select Results!



The screenshot shows the 'Resource Directory' search page. It features a search bar with the text 'Search the Directory' and a link to 'Add your business to the directory'. Below the search bar, there is a paragraph of text explaining the directory's purpose. Further down, there are three steps for searching: 1. Select a Service (with radio buttons for Interpreter, Hard of Hearing, and Deaf), 2. Choose a Category (with a dropdown menu showing 'Assistive Technology'), and 3. Choose City (with a dropdown menu showing 'National'). A green 'Results' button is located at the bottom right of the search area.

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## AzTEDP: Arizona Telecommunications Equipment Distribution Program

AzTEDP is the free, state-funded program that offers telecommunications devices to qualified residents with hearing or speech loss and need assistance using the telephone effectively. <https://www.acdhh.org/telecommunications/aztedp/>



**Phone: 602-542-3365 Toll Free: 1-866-223-3412 VP: 602-761-9541**

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## Other ACDHH Resources:

### DEAF Specialists:

ACDHH Deaf Specialist **Kim Minard** is available to answer your questions and provide assistance by email or VideoPhone (VP).

Kim may be reached at [k.minard@acdhh.az.gov](mailto:k.minard@acdhh.az.gov) or by VP at 480-360-1148

**Hard of Hearing Specialist:** ACDHH Hard of Hearing Specialist **Christy Abrams** is available to answer questions. Email Christy at [C.Abrams@acdhh.az.gov](mailto:C.Abrams@acdhh.az.gov)



## **Arizona Rehabilitation Services** *recognizing abilities, creating opportunities*

### **Mission**

Arizona Rehabilitation Services Administration works with persons with disabilities to achieve their goals for employment and independence.

### **Vocational Rehabilitation (VR)**

The Vocational Rehabilitation program provides a variety of services to persons with disabilities, with the ultimate goal to prepare for, enter into, or retain employment. The VR program is a public program funded through a Federal/State partnership and administered by the Rehabilitation Services Administration (RSA), which is part of the Arizona Department of Economic Security.

**Inquiries related to RSA services for persons with hearing loss please contact:**

**Sue Kay Kneifel, MA, CRC**  
**Assistant Program Manager**  
**Services to BVI and DHHDB/Region 3**  
**skneifel@azdes.gov**

**Arizona Rehabilitation Services Administration**  
**1789 W Jefferson, 2 NW**  
**Phoenix, AZ 85007**  
**V: 602-542-2170**  
**VP: 928-583-7652**  
**Text/Cell: 602-826-2672**  
**TTY: 7-1-1 Relay**